



# AGEAS PHOTO ASSIST

**When a car gets written off by accident, it's a nightmare. We want to get drivers back on the road, quickly.**

On average, customers who share photos of the damage with Ageas Photo Assist get a payment within 3 working days of reporting that claim\*.




## How does it work?

- Customers use Ageas Photo Assist to send us photos of any damage.
- It takes minutes, not hours, and it's easy to do.
- It also means our team gets to work assessing the damage faster, making the decision on whether or not to authorise repairs.

## Digital works faster

For ages, we were asking for photos by post, via email, or even on a CD. But now we can work faster, using smart tools like Ageas Photo Assist. It's not just faster, it's a way to reduce stress levels for customers too.

## Benefits of Ageas Photo Assist

						
Reduces claims settlement times	Makes it easier to explain a claim	The whole process works quickly	No need to download it from an app store	Increases confidence in our claims process	Improves your customers' experience	Helps demystify claims – reduces stress

\*Based on payment to 55% of customers from the date of reporting a claim when their car was written off and photos were requested and provided (December 2019 – November 2020).