



Ageas Photo Assist

We know how stressful it can be when a customer's car is written off after an accident. We want to use all the tools we can to help drivers get back on the road as quickly as possible.

- Customers who use the Ageas Photo Assist tool to share photos of that damage car get, on average, a payment with 3 working days of reporting a claim*.

Digital first – Ageas leads the way

Until recently, when customers made a claim, images of the damages had to be sent in by post, via email, or even on a CD. But with advances in technology, we can now help all of our customers by using 'smart' tools like Ageas Photo Assist to help reduce the stress involved with claims' paperwork.

Ageas Photo Assist

- ✓ Reduces claims settlement times
- ✓ Makes it easier for customers to explain a claim
- ✓ The whole process can be completed in 3-4 mins
- ✓ No need to download from any app store
- ✓ Increases confidence that a claim will be fairly assessed
- ✓ Improves our customers' experience with us
- ✓ Helps demystify the claims process – reducing the stress involved

How does it work?

The Ageas Photo Assist tool gives customers the option to quickly and easily provide photos of any damage, helping to explain a claim more easily – faster, too.

With the help of Ageas Photo Assist customers can share photos of damage to make a claim in minutes. Our team can see the damage first-hand. We can make a much faster decision if a car is repairable or not – helping to reduce the stress involved.

